

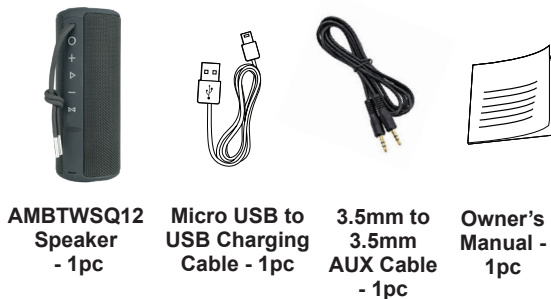


# AMBTWSQ12

## Portable Speaker



### BOX CONTENTS



**AMBTWSQ12 Speaker - 1pc**  
**Micro USB to USB Charging Cable - 1pc**  
**3.5mm to 3.5mm AUX Cable - 1pc**  
**Owner's Manual - 1pc**

### SUPPORT

Congratulations on your AMBTWSQ12 wireless speakers purchase. Please take your time to explore all of the features and utilities we have built into this product.

We put all of our products through rigorous testing and quality control. We take great pride in presenting this product to you. For your peace of mind, we offer a one-year limited warranty against manufacturing defects and workmanship. Please refer to the warranty section of this user manual for more details.

For the latest information on all of our products:

- Visit us at [www.dualav.com](http://www.dualav.com) OR
- Call us toll-free at 1-866-382-5476
- E-mail us at [cs@dualav.com](mailto:cs@dualav.com)

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### SAFETY INFORMATION



**WARNING:** To reduce the risk of electric shock, do not remove cover or back plate as there are no user-serviceable parts inside. Refer servicing to qualified personnel.

### IMPORTANT PRECAUTIONS

- The AMBTWSQ12 has a IP67 rugged, splash proof / weather resistant design, however it should not be submerged underwater, under any circumstances.

- Set your volume control at a low setting, then slowly increase the sound until you can hear it comfortably without distortion, or ear discomfort.

**WARNING - Never leave this product in direct sunlight, overheating can cause permanent battery damage**

- Wash with a mild soap or detergent and lukewarm water using a clean sponge or a soft cloth. Rinse well with clean water.
- “Don’t” - Very Important**
- DON’T clean in hot sun or on very hot days.
- DON’T use abrasive or highly alkaline cleaners on the main body
- DON’T ever use acetone or carbon tetrachloride

This product must not be disposed of or dumped with your other household waste. You are liable to dispose of all your electronic or electrical waste equipment by relocating over to the specified collection point for recycling of such hazardous waste. Isolated collection and proper recovery of your electronic and electrical waste equipment at the time of disposal will allow us to help conserving natural resources. Moreover, proper recycling of the electronic and electrical waste equipment will ensure safety of human health and environment. For more information about electronic and electrical waste equipment disposal, recovery, and collection points, please contact your local city center, household waste disposal service, shop from where you purchased the equipment, or manufacturer of the equipment.

### USER INFORMATION

FCC ID: NTKQ12

#### FCC COMPLIANCE STATEMENT

**This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:**

- (1) **this device may not cause interference, and**
- (2) **this device must accept any interference, including interference that may cause undesired operation of this device.**

**This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. The Bluetooth antenna cannot be removed (or replaced) by user. This equipment complies with FCC/ IC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment has very low levels of RF energy that it deemed to comply without maximum permissive exposure evaluation (MPE). But it is desirable that it should be installed and operated keeping the radiator at least 20 cm or more away from person's body (excluding extremities: hands, wrists, feet and ankles). Alteration or modifications carried out without appropriate authorization may invalidate the user's right to operate the equipment.**

**NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:**

- Relocate or reorient the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



**CAUTION!!  
ADJUSTMENT OR ALTERATIONS OF THIS DEVICE MAY  
RESULT IN HAZARDOUS RADIATION EXPOSURE.**

### FIRST-TIME USE

The **AMBTWSQ12 Li-ion battery** should be charged for a minimum of 24 hours for the first time use. Charge directly from a laptop, computer, phone USB charge adaptor.



iOS Devices can see the approximate battery level from their phone status bar.

#### BATTERY LEVEL STATUS

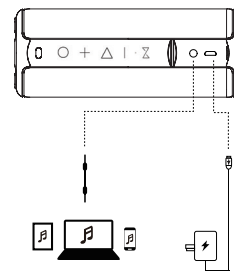
LED OFF=FULL

WHITE=CHARGING

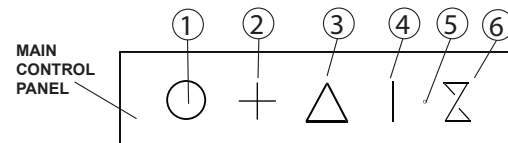
Micro USB charging port is located under the waterproof cover. Always close cover tightly after charging.



**AC to USB charge adapter is not included**  
(500mA minimum required)

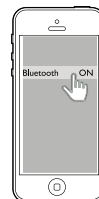


### CONTROL PANEL



1. Press and hold to turn power on or off.
2. Press to turn Volume Up; press and hold for Tune/Track Up.
3. Press to accept or end a call; press and hold to reject an incoming call. In Bluetooth Music mode, press to start or stop playback.
4. Press to turn Volume Down; press and hold for Tune/Track Down
5. Bluetooth Indicator will flash blue when no device is connected and illuminate solid blue when a device is paired and connected.
6. Press to activate TruWireless operation when pairing two speakers together.

### BLUETOOTH PAIRING



1. Press and hold the power button to turn the unit on.
2. Make sure Bluetooth is turned on in your phone's Settings menu.
3. Select the device name **DUAL BT** from the list of available devices.
4. The speaker will connect to the device automatically, and the white LED indicator will illuminate solid blue (rather than flashing).
5. To reconnect to a previously-paired device, select the device name from the My Devices menu.

### STREAMING MUSIC



Press the Power button (1) to begin playing music, then use the controls as described above to control tuning and volume.

**NOTE:** To help conserve battery discharge, the speaker will automatically power off after 9 minutes of non use.



Tips

Volume levels will automatically sync with most iOS devices. Supported Android devices may require additional setup in the Bluetooth settings menu, consult your phone manual for additional information.

### TRUWIRELESS OPERATION

Combine two AMBTWSQ12 speakers to achieve TRUWIRELESS stereo sound:

1. Power on both speakers, press the TWS button (6) on either speaker. The speakers will connect automatically and emit a prompt tone with paired.
2. Once the speakers are successfully connected, connect your mobile phone via Bluetooth to the available DUAL BT device.
3. The speakers will emit a prompt tone when paired. The left speaker LED illuminates white, and the right speaker LED illuminates blue. Note: A maximum of two speakers can be paired using TruWireless.

### TROUBLESHOOTING

Unit doesn't connect to device	Speaker needs to be connected / re-paired to device
A tone is heard every few seconds	Speaker needs to be recharged
Unit will not power on	Speaker needs to be recharged
Unit doesn't control track(s) / volume	Speaker needs to be in Bluetooth mode for full control
Unit distorts at high volume	The devices' volume needs to be lowered

### SPECIFICATIONS

#### FEATURES:

- Hands-free calling w/ built-in mic
- Built-in Bluetooth® for audio streaming
- Tru-Wireless Bluetooth® Stereo
- Weather-resistant & IP67 Rated
- Rechargeable LI-ION battery
- Dynamic, rich 360° sound
- 3.5 mm AUX input, cable included
- Micro USB charging cable included
- Portable and compact design

#### SPECIFICATIONS:

- 18W output
- Frequency response: 80Hz-20kHz
- Typical playtime: Up to 15 hours
- Bluetooth range: Up to 100ft/33m
- Battery Capacity: 2600mAh
- Color: Black

**SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE**

### LIMITED ONE-YEAR WARRANTY

This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Dual Electronics Corp. warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year from the date of the original purchase.

Dual Electronics Corp. agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

Who is covered?

This warranty is extended to the original retail purchaser for products purchased from an authorized Dual dealer and used in the U.S.A.

What is covered?

This warranty covers all defects in material and workmanship in this product. The following are not covered: software, installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via [www.dualav.com](http://www.dualav.com).

What to do?

1. Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
2. If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
3. Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:

- Call us toll-free at **1-866-382-5476** (Monday-Friday, 9:00 a.m. to 5:00 p.m. EST)

- E-mail us at [cs@dualav.com](mailto:cs@dualav.com)

Exclusion of Certain Damages: This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.

[www.dualav.com](http://www.dualav.com)  
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