



# XRM69RGB

## INSTALLATION/OWNER'S MANUAL

AM/FM Receiver with Bluetooth and RGB Color Control

**MP3**

**USB**

**AUX**

 **Bluetooth®**

**Dual®**



# Preparation

Please read entire manual before installation.

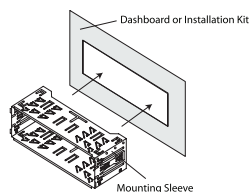
### Before You Start

- Disconnect negative battery terminal. Consult a qualified technician for instructions.
- Avoid installing the unit where it would be subject to high temperatures, such as from direct sunlight, or where it would be subject to dust, dirt or excessive vibration.

### Mounting the Head Unit: Typical DIN mounting

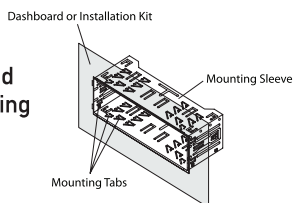
#### Step 1:

Insert the mounting sleeve into the installation kit or dashboard.



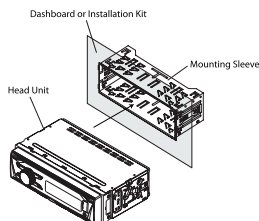
#### Step 2:

Bend multiple mounting tabs around the mounting sleeve until the mounting sleeve is secure.



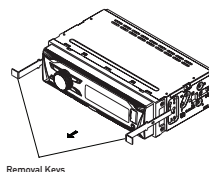
#### Step 3:

Connect all wiring harnesses and slide the head unit into the mounting sleeve until it clicks into place.

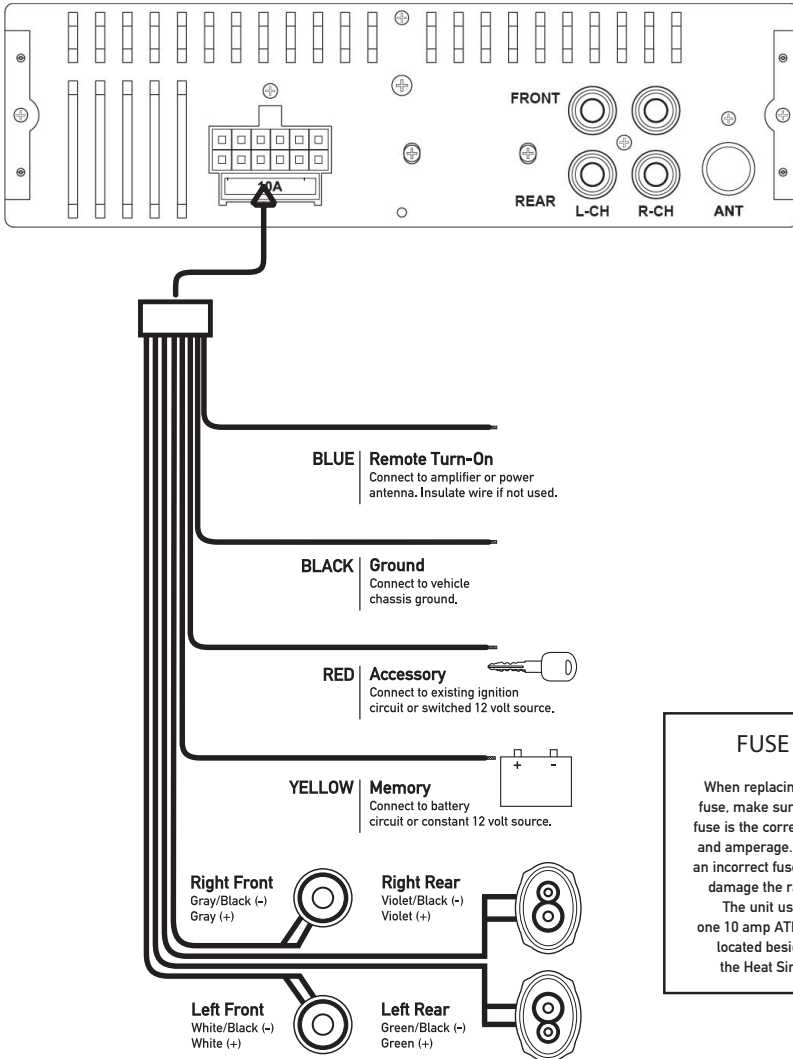


#### Step 4:

Use the removal keys to remove the unit.



## Wiring Diagram



### FUSE

When replacing the fuse, make sure new fuse is the correct type and amperage. Using an incorrect fuse could damage the radio.

The unit uses one 10 amp ATM fuse located beside the Heat Sink





## XRM69RGB OPERATION

### Control Locations



- |                   |                          |                         |
|-------------------|--------------------------|-------------------------|
| ① Power / Mute    | ⑧ Display                | ⑮ Source                |
| ② Voice Control   | ⑨ Auxiliary Input        | ⑯ Preset 3 / Repeat     |
| ③ Tune/Track Down | ⑩ Reset                  | ⑰ Preset 2 / Intro      |
| ④ Volume Knob     | ⑪ Dimmer                 | ⑱ Preset 1 / Play/Pause |
| ⑤ Bluetooth Talk  | ⑫ Preset 6 / Folder Up   | ⑲ Band / Go Back        |
| ⑥ Tune/Track Up   | ⑬ Preset 5 / Folder Down | ⑳ Microphone            |
| ⑦ USB Port        | ⑭ Preset 4 / Random      |                         |

## General Operation

<b>Power On/Off</b>	Press the  button to turn the unit on. Press  again to turn the unit off.
<b>Changing Sources</b>	Press <b>SOURCE</b> to select between Radio, USB, Auxiliary Input and Bluetooth. Modes of operation are shown in the display.
<b>Volume</b>	Adjust volume using the <b>volume knob</b> (00-40).
<b>Mute</b>	Press to silence the audio. Press again to resume listening at the previously selected volume.
<b>Auxiliary Input</b>	Insert a 3.5mm cable in the unit's front AUX port.
<b>Reset</b>	Press the <b>RESET</b> button to reset the unit back to the factory settings if abnormal operation occurs. The reset button is located on the front panel.
<b>Setting the Clock</b>	With the unit on, press <b>DISP</b> to display clock time. Press and hold <b>DISP</b> until the hours begins to flash, then release. Rotate the <b>volume knob</b> to adjust the time. Press and hold <b>DISP</b> to finish the clock setting.
<b>Display</b>	Press <b>DISP</b> to toggle display between various displayed information.
<b>Audio / Menu</b>	<p>Press the <b>volume knob</b> momentarily to select between audio functions.</p> <p>Press and hold the <b>volume knob</b> for more than two seconds to select between the menu functions.</p> <p>Rotate the <b>volume knob</b> left/right to adjust or activate the desired function/audio.</p>



# AM/FM Tuner Operation

<b>Seek Tuning</b>	Press <b>TUNE</b> ◀◀ or <b>TUNE</b> ▶▶ to seek to the previous or next strong station.
<b>Manual Tuning</b>	Press and hold <b>TUNE</b> ◀◀ or <b>TUNE</b> ▶▶ to enter manual tuning mode, then press <b>TUNE</b> ◀◀ or <b>TUNE</b> ▶▶ momentarily to change radio frequency up or down one step at a time. Press and hold <b>TUNE</b> ◀◀ or <b>TUNE</b> ▶▶ to advance quickly.
<b>Band</b>	Press <b>BAND</b> to select between FM1, FM2, FM3, AM1 and AM2 bands. Up to six presets can be programmed for each band, enabling up to 18 FM stations and 12 AM stations to be stored in memory.
<b>Storing Presets</b>	Up to 18 FM and 12 AM stations can be stored. To store a station, select the desired band and station. Press and hold the desired preset button (1-6) for more than two seconds. When stored, the preset number will appear in the display.
<b>Recalling Presets</b>	Preset stations can be recalled any time by pressing the corresponding preset button.
<b>Automatically Store</b>	Press and hold <b>MENU</b> for more than 2 seconds, then press <b>DISP</b> to store 18 FM stations and 12 AM stations automatically.
<b>Preset Scan</b>	Touch <b>PS</b> to recall each preset station that has been stored in memory for each band. (Available with the Dual Smart Remote App only)

## USB Operation

### Playing MP3 & FLAC Files

To play MP3 files, insert a USB device containing MP3 or FLAC files.

### Track Select

Press **TUNE** ►► to skip to the beginning of the next track. Press **TUNE** ◄◄ to skip to the beginning of the previous track.

### Fast Forward and Reverse

Press and hold **TUNE** ►► or **TUNE** ◄◄ to fast forward or reverse a track.

### Pause

Press ►/II to temporarily stop USB playback.  
Press ►/II again to resume playback.

### Folder Access

Folders can be found by pressing Folder Up or Folder Down. About one second after the folder name is displayed, the first file under the selected folder will be displayed and playback will begin.

### Repeat

Press **RPT** to toggle between the following options:

- RPT ALL - Plays all tracks on USB device.
- RPT ONE - Continuously repeats selected track.
- RPT FOLDER - Repeats all tracks in selected folder.

### Random

Press **RDM** to play tracks in random order; press again to cancel the RDM function.

### Intro

Press **INT** to play the first 10 seconds of each track; press again to cancel the INT function.



# RGB Color Operation

<b>Dimmer</b>	Press <b>DIM</b> to adjust the dimmer level for the buttons and LCD, and turn the <b>volume knob</b> left or right to select HIGH (default)/MID/LOW.
<b>Quick Preset Color</b>	Press the <b>volume knob</b> while the dimmer level is being displayed to select one of 7 preset colors.
<b>Setting the Color Mode</b>	Press and hold the <b>volume knob</b> for more than two seconds to enter the color setting menu. Turn the <b>volume knob</b> left and right to select Color Auto (default)/Preset/Custom/Flash mode. Press and hold the <b>volume knob</b> for more than 2 seconds again to enter each color mode.
<b>Auto Color</b>	Set the unit to rotate between all illumination colors automatically.
<b>Preset Color</b>	Select one of the 7 colors (Blue/Green/Red/Yellow/Violet/Cyan/White).
<b>Custom Color</b>	Adjust each red, green and blue in the range of 0-32 to customize your colors for over 32K combination.  <b>Note:</b> Adjusting each red, green and blue level to 0 will turn off all the lights on the LCD and buttons. To turn the lights back, press <b>DIM</b> and change the color again in the color setting.
<b>Flash Color</b>	Select one out of six different color and flash effect lights or turn it off. Flash lights will be demonstrated for about 30 seconds, and back to setting mode. The adjusted color will be flashed when there is an incoming Bluetooth call.



## Bluetooth Operation

### Preparation

Before using a Bluetooth device, it must be paired and connected. Ensure that Bluetooth is activated on your device before beginning the pairing process.

### Pairing a New Device

The head unit broadcasts the pairing signal constantly when no devices are connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner's manual for your device for more details.

The device name is "Dual Media Player".  
The Bluetooth passcode is "1234".

**Note:** The head unit can be in any mode of operation when pairing is performed.

### Streaming Audio Troubleshooting

The head unit supports A2DP wireless streaming audio from a Bluetooth mobile device directly to your head unit.

The following functions can be used to control the music:

- Press ►► to skip to the next available audio track.
- Press ◀◀ to skip to the previous audio track.
- Press ►/ || to toggle between play and pause during playback.

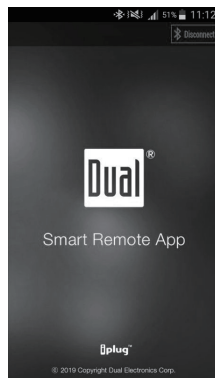


# Dual iPlug P2 Smart App Remote Control

Use the Dual iPlug P2 Smart App Remote Control on an Apple or Android smartphone to control the receiver via Bluetooth.

Change the mode, station, song, volume, and settings directly from your smartphone without being in the receiver's line-of-sight.

Download the Dual iPlug P2 Smart App Remote Control from Apple App Store or Google Play Store and install it on your smartphone or tablet (QR code download link on the right).



## Voice Activation

Bluetooth should be paired between your smartphone and the receiver. Press the voice activation button, and the receiver will switch into Bluetooth mode. This will activate Siri® or Google Assistant™ on your smartphone. You will need to manually switch back to the previous or desired mode once this operation is terminated.

## Front 3.5mm Aux Input

Connect an optional audio source into the 3.5mm (front panel) input. Select Auxiliary input from the Main Menu to listen to audio. Adjust volume on the external audio source as needed (if connected to the headphone output of the device).

## Limited One Year Warranty

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Dual Electronics Corp. warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year from the date of the original purchase.

Dual Electronics Corp. agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

**Who is covered?** This warranty is extended to the original retail purchaser for products purchased from an authorized Dual dealer and used in the U.S.A.

**What is covered?** This warranty covers all defects in material and workmanship in this product. The following are not covered: software, installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via [www.dualav.com](http://www.dualav.com).

### What to do?

1. Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
2. If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
3. Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:

- Call us toll-free at 1-866-382-5476
- E-mail us at [cs@dualav.com](mailto:cs@dualav.com)

**Exclusion of Certain Damages:** This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.



# Specifications

<b>FM Tuner</b>	Tuning range: <b>87.5MHz-107.9MHz</b> Usable sensitivity: <b>8.5dBf</b> 50dB quieting sensitivity: <b>10dBf</b> Stereo separation @ 1kHz: <b>&gt;30dB</b> Frequency response: <b>30Hz-13kHz</b>
<b>AM Tuner</b>	Tuning range: <b>530kHz-1710kHz</b> Usable sensitivity: <b>&lt;42dBu</b> Frequency response: <b>30Hz-2.2kHz</b>
<b>General</b>	Speaker output impedance: <b>4~8 ohms</b> Line output voltage: <b>2 Volts RMS</b> Dimensions: <b>7" x 3.8" x 2" (178 x 97 x 50 mm)</b>  Design and specifications subject to change without notice.



### CEA-2006 Power Standard Specifications (reference: 14.4VDC +/- 0.2V, 20Hz~20kHz)

Power Output: 16 Watts RMS x 4 channels at 4 ohms and  $\leq 1\%$  THD+N  
Signal to Noise Ratio: 75dBA (reference: 1 watt into 4 ohms)

## Troubleshooting

Problem	Cause	Action
<b>Unit will not turn on (no power)</b>	Yellow wire not connected or incorrect voltage Red wire not connected or incorrect voltage	Check connections for proper voltage (11~16VDC)
	Black wire not connected	Check connection to ground
	Fuse blown	Replace fuse
<b>Unit has power (but no sound)</b>	Speaker wires not connected	Check connections at speakers
	One or more speaker wires touching each other or touching chassis ground	Insulate all bare speaker wires from each other and chassis ground
<b>Unit blows fuses</b>	Yellow or red wire touching chassis ground	Check for pinched wire
	Speaker wires touching chassis ground	Check for pinched wire
	Incorrect fuse rating	Use fuse with correct rating
<b>NO FILE appears on display</b>	No playable MP3 files found on the device	Check the device for valid MP3 files
<b>NO SUPPORT appears on display</b>	An invalid ID3 tag version is present	Version 1.0 to 2.0 ID3 tags are supported.

## FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



Dual Electronics Corp.  
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